

Risk Assessment

Access Patrons									
Venue	Buxton Opera House								
Department	Front of House	Category	Front of House						
RA Reference	BUXOPFOH0024	Review	1 months						
Date of RA/review	26/06/2023	Next review	26/07/2023						
Assessor/Reviewer	Wmercier								
People at risk (estimated numbers of people at risk)									
Employees	6-10	Contractors	0						
Visitors	6-10	Members of the Public	1-49						
Production staff	6-10	Others	0						
Client employees	0	Students	0						
Activity									
General Risk Assessment for the management and welfare of access patrons visiting Buxton Opera House									
Any other relevant information									
To be read in conjunction with BOH-SSOW-001 - Access Toilet Alarm Activation									
Hazard	Risk	Control measures	Risk Rating			Actions	Revised RR		
			L	S	RR		L	S	RR
Access and Egress	Potential for injury to access patrons or their companions when accessing or exiting the venue	1: Designated entry exit point on water street for wheelchair users with access to stalls seating	1	3	3				
Accidental activation of Access Toilet alarm.	Accessing toilet when patron is not in distress or requiring assistance could cause embarrassment, anger and possible violence.	1: Procedure in place to access the toilet including knocking three times and calling three times before entry	1	3	3				
Emergency Evacuation (e.g. Fire / Security event)	Potential for injury or ill-health due to improper methods of evacuation, or from the fire or other event which has led to an evacuation.		3	5	15	1: Create and implement an evacuation plan for vulnerable persons in the event of an emergency	1	5	5

Entrapment in locked toilet facility.	Disabled persons may become stuck in disabled toilets due to alarm not being noticed by staff and they may become stressed, anxious and suffer panic attacks, fall over with risk of injury.	<ul style="list-style-type: none"> 1: Staff all made aware of access toilet alarm during the induction 2: Access toilet alarms regularly tested to ensure they are operational 3: Access toilet alarm procedure regularly tested 	3	3	9	1: A safe system of work has been outlined in BUX SSOW 001 access toilet alarm this is to be completed to show relevant controls and systems and trained to all relevant FOH staff members	1	3	3
Lifting or moving a patron who is in distress.	Manual Handling injury to staff member or patron who is in distress.	<ul style="list-style-type: none"> 1: Trained first aider only to assist patron if they are able to bear their own weight 2: Patron encouraged to lift own weight if not injured 3: If casualty unable to move or raise themselves an ambulance is to be called if lifting is required 	2	3	6				